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FREE RESOURCE GUIDE

Veterans Care Guide

Help for veterans and their families in Kootenai County, most of it free: who does what, the phone number, the address and who to ask for.

In crisis right now? Call 988 and press 1 for the Veterans Crisis Line. Any hour.

Start here. If you only make one call, call a service officer. Kootenai County Veterans Services, **208-446-1090**, files VA claims for free. Nobody should charge you to file a VA claim.

See every office on the map
with tap-to-call and directions:
kcounty.media/veterans/resources

Nov. 2026 edition · Numbers marked with a year: call to confirm.

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Benefits

Kootenai County Veterans Services

Free help filing VA disability, pension, survivor and burial claims, reopened claims, retirement issues, medals and military records.

📞 **208-446-1090**

📍 120 E. Railroad Ave., Post Falls

🕒 Mon–Fri 8:30–noon, 1–4:30

Ask for: Tom Freeman, director; Jessica Christensen, 208-446-1098; Terri Maceyka, 208-446-1094

🌐 kcgov.us/533/Veterans-Services

Idaho Office of Veterans Advocacy

State service officers, nationally accredited. Free claims help.

📞 **208-415-3480**

📍 1182 S. Clearwater Loop, Post Falls

Ask for: Matt Ranstrom (matt.ranstrom@veterans.idaho.gov) or Scott Thorsness (scott.thorsness@veterans.idaho.gov)

🌐 veterans.idaho.gov

Coeur d'Alene Tribal Veterans Program

Benefits help for tribal veterans.

📍 30030 First St., Worley

🩺 Health & crisis

Coeur d'Alene VA Clinic

Primary care, mental health with peer support, PTSD and addiction care, psychiatry, MST care, diabetes care, optometry, PT/OT, social work.

📞 **208-665-1700 (2023 listing)**
📍 915 W. Emma Ave., Coeur d'Alene
🕒 Mon–Fri 7:30–4:30; lab 8–2
🌐 va.gov/spokane-health-care

Mann-Grandstaff VA Medical Center

The main VA hospital for this area.

📞 **509-434-7000**
📍 4815 N. Assembly St., Spokane
🌐 va.gov/spokane-health-care

Spokane Vet Center

Confidential readjustment counseling for veterans and families, away from the hospital.

📞 **509-444-8387**
📍 13109 E. Mirabeau Pkwy, Spokane Valley
🕒 Mon–Fri 8–4:30

North Idaho Crisis Center

Walk-in crisis help. For the Veterans Crisis Line any hour, call 988 and press 1.

📞 **208-625-4884**
📍 2195 Ironwood Ct., Coeur d'Alene

VA Veterans Transportation Service

Rides to VA appointments.

📞 **509-434-7537 (2022 listing)**

🏠 Housing & help

St. Vincent de Paul North Idaho Help Center

Veterans coordinator and veterans/shelter case manager. Runs the North Idaho Veterans Stand Down each May.

📞 **208-664-3095**

📍 201 E. Harrison Ave., Coeur d'Alene

Ask for: The veterans coordinator

Goodwill SSVF (Supportive Services for Veteran Families)

Housing help for veterans who are homeless or about to be. Serves Kootenai County.

📞 **509-828-2449**

📍 130 E. Third Ave., Spokane

Newby-ginnings of North Idaho

Free household goods for veterans, active military and Gold Star families. Bring proof of service.

📞 **208-610-6996**

📍 570 S. Clearwater Loop, Unit A, Post Falls

🕒 Mon–Thu 9–5

🌐 newbyginnings.org

Idaho Veterans Emergency Relief Grant

Up to $1,500 lifetime, one grant per 6 months, for an emergency in the last 90 days. Honorably discharged Idaho residents. Apply through a service officer.

Joining Forces Idaho grant

Help with a bill, paid straight to the provider. Ask a service officer.

💼 Jobs, school, legal

NIC Veterans Resource Center

Help using VA education benefits, advising, referrals and priority registration.

📞 **208-929-4028**

📍 Edminster SUB Room 013, 495 N. College Dr., Coeur d'Alene

Ask for: VetCenter@nic.edu

🌐 nic.edu

Idaho Legal Aid Services

Free civil legal help if you qualify by income. May be helping by phone.

📞 **208-746-7541**

📍 610 W. Hubbard Ave., Suite 219, Coeur d'Alene

🌐 idaholegalaid.org

Idaho Department of Labor – Post Falls
Ask for a veteran representative. Walk-ins welcome.
📞 **208-457-8789**

VETworking
Third Friday of the month at Best Life Coffee, Coeur d'Alene.

🕊️ Hospice & long-term care

Not free, but usually covered. Hospice is paid by Medicare, and the VA covers hospice for veterans enrolled in VA health care. Ask your VA social worker, or the hospice, before you pick.

Idaho State Veterans Home – Post Falls
24-hour skilled nursing for veterans and their spouses, widows and widowers. Not free; ask about costs.
📞 **208-415-3430 · admissions 208-415-3434**
📍 590 S. Pleasant View Rd., Post Falls
Ask for: Amber Goodchild, administrator; Kady Aamot, volunteers
🌐 veterans.idaho.gov

Hospice of North Idaho

Nonprofit hospice since 1981, with the Schneidmiller House inpatient unit. We Honor Veterans partner with a Veteran Recognition Program. Takes Medicare, Medicaid, VA and private insurance.

📞 **208-772-7994**
📍 2290 W. Prairie Ave., Coeur d'Alene
🕒 24/7 on call
🌐 hospiceofnorthidaho.org

Auburn Crest Hospice

Hospice and palliative care. We Honor Veterans partner; covered by VA benefits, Medicare, Medicaid and private insurance.

📞 **208-665-8111**
📍 8382 N. Wayne Dr., Hayden
🌐 auburncrest.com

Crest Hospice & Crest Home Health

Hospice and Medicare-certified home health (nursing, therapy, aides). Part of Rocky Mountain Care; soon to be Rocky Mountain Home Care.

📞 **208-765-4343**
📍 700 W. Ironwood Dr., Coeur d'Alene
🌐 rockymountaincare.com

Gentiva Hospice

Hospice care, with veteran-support volunteers.

📞 **208-765-3452**
📍 1321 N. Northwood Center Ct., Suite A, Coeur d'Alene

Advanced Home Care & Hospice of Coeur d'Alene

Hospice, plus Medicare home health: nursing, therapy, social work, shower aide. Serves Kootenai County.

📞 **208-769-0500**

📍 1578 W. Riverstone Dr., Coeur d'Alene

Idaho Veterans Assistance League – North Idaho

Supports Veterans Home residents. PO Box 187, Post Falls.

Alpine Hospice & Palliative Care

Hospice and palliative care, Coeur d'Alene.

📞 **208-739-5093**

🏡 Home health & in-home care

Home health (nurses and therapists) is covered by Medicare when a doctor orders it. In-home care (help with bathing, meals, errands) is usually paid privately; agencies marked “VA benefits” bill the VA. Ask your VA social worker about the VA Homemaker and Home Health Aide program.

CenterWell Home Health

Medicare-certified home health.

📞 **208-667-5470**

📍 101 W. Ironwood Dr., #252, Coeur d'Alene

🌐 centerwellhomehealth.com

North Idaho Home Health (LHC Group)

Medicare-certified home health; its in-home help line takes VA benefits.

📞 **208-667-7494**
📍 850 W. Kathleen Ave., Coeur d'Alene
🕒 Mon–Fri 8–4:30
🌐 lhcgroup.com

Reliant Healthcare

Medicare-certified home health.

📞 **208-665-3514**
📍 1103 E. Best Ave., Suite E, Coeur d'Alene

August Home Health

Home health.

📞 **208-664-0858**
📍 2005 Ironwood Pkwy, Suite 227, Coeur d'Alene
🌐 augusthh.com

Eden Home Health of Coeur d'Alene

Home health; serves Kootenai, Bonner, Boundary, Benewah and Latah counties.

📞 **208-255-1640**
📍 296 W. Sunset Ave., Coeur d'Alene
🌐 eden-health.com

Comfort Keepers

In-home care with a veterans home care program. Takes VA benefits or private pay.

📞 **208-765-9511**
📍 820 E. Best Ave., Coeur d'Alene
🌐 comfortkeepers.com

Aging Better In-Home Care

In-home care. Takes VA benefits or private pay.

📞 **208-777-0308**
📍 1125 E. Polston Ave., Suite A, Post Falls
🌐 aagingbetter.com

FirstLight Home Care

In-home care. Takes VA benefits or private pay.

📞 **208-758-8090**
📍 1900 Northwest Blvd., Suite 110, Coeur d'Alene
🌐 firstlighthomecare.com

Home Helpers Inland Northwest

In-home care. Takes VA benefits or private pay.

📞 **208-505-9280**
📍 109 W. Kathleen Ave., Suite 4, Coeur d'Alene
🌐 homehelpershomecare.com

Home Instead

In-home senior care. Private pay; helps with VA assistance.

📞 **208-874-0548**

📍 302 E. Linden Ave., Suite 103, Coeur d'Alene

🌐 homeinstead.com/764

Serengeti Care

In-home care. Takes VA benefits or private pay.

📞 **208-948-2044**

📍 3591 E. Third Ave., Suite 108, Post Falls

🌐 serengeticare.com

Free Air Life

Veteran-owned in-home care.

📞 **855-286-0241**

📍 2115 E. Sherman Ave., Coeur d'Alene

🌐 freeairlifeva.com

Addus HomeCare

In-home care.

📞 **208-667-2309**

📍 850 W. Ironwood Dr., Suite 101, Coeur d'Alene

🌐 addus.com

All Ways Caring (formerly ResCare HomeCare)

In-home care.

📞 **208-490-8255**

📍 1900 Northwest Blvd., Suite 210, Coeur d'Alene

🌐 allwayscaring.com

Care to Stay Home

In-home care.

📞 **208-758-0357**

📍 618 N. Fourth St., Suite F, Coeur d'Alene

Elder Help of North Idaho

Free: installs ramps and grab bars and makes home repairs so seniors can stay home.

📞 **208-661-8870**

📍 9420 N. Government Way, Hayden

🌐 elderhelpofnorthidaho.org

Disability Action Center

Helps you choose a home health provider.

📞 **208-457-3891**

📍 3726 E. Mullan Ave., Post Falls

🌐 dacnw.org

Ability Home Health

Medicare home health: nursing and therapy. Takes Medicare and Medicaid.

📞 **208-930-1819**

Senior Helpers – North Idaho
In-home care from a Spokane office. Takes VA benefits or private pay.
📞 **509-922-4333**
🌐 seniorhelpers.com

Touching Hearts at Home
In-home care.
📞 **208-601-8300**

Nurse Next Door Coeur d'Alene
In-home care.
📞 **208-600-0760**

Silver Angels for the Elderly
Free visits for seniors with no family or visitors.
📞 **208-906-0040**
🌐 silverangelsfortheelderly.com

☕ Veterans groups

DAV Fort Sherman Chapter 9

Free volunteer-driven van rides to the Spokane VA; has also helped with home repairs, tools for job seekers and VA claims. Meets monthly at American Legion Post 143.

📞 **208-773-1074 (2023 listing)**

📍 1138 E. Poleline Ave., Post Falls

Ask for: Bob Hunt

VFW Post 889

Weekly coffee and doughnuts. Here since 1922.

📞 **208-667-5236**

📍 406 N. Fourth St., Coeur d'Alene

VFW Post 3603

Post Falls VFW.

📞 **208-460-4104**

📍 1225 E. Third Ave., Post Falls

American Legion Post 143

Coffee and camaraderie.

📍 1138 E. Poleline Ave., Post Falls

The Veterans Club

Weekly Patriot Pour coffee and a monthly Patriot Dinner.

📍 Best Western Plus CdA Inn, 506 W. Appleway Ave., Coeur d'Alene

Dogsmile Adventures

Free therapeutic sailing, focused on veterans.

✉️ hello@dogsmileadventures.org

🇺🇸 National hotlines

Free, by phone or online, wherever you live.

Veterans Crisis Line

Any hour, any crisis. Call 988 and press 1, or text 838255.

📞 **988, press 1**

🌐 veteranscrisisline.net

VA benefits hotline

Claims, payments and benefit questions.

📞 **800-827-1000**

🌐 va.gov

VA health care hotline

Enrolling in and using VA health care.

📞 **877-222-8387**

🌐 va.gov/health-care

MyVA411

The VA's main information line, open 24/7.

📞 **800-698-2411**

🌐 va.gov/contact-us

National Call Center for Homeless Veterans

Free, confidential, 24/7, for veterans who are homeless or at risk, and their families.

📞 **877-424-3838**

🌐 va.gov/homeless

VA Caregiver Support Line

Licensed social workers for family caregivers of veterans.

📞 **855-260-3274**

🌐 caregiver.va.gov

Vet Center Call Center

24/7 line to talk with another combat veteran and find counseling.

📞 **877-927-8387**

🌐 vetcenter.va.gov

Military OneSource

Free counseling and help for service members and families; veterans qualify for 365 days after leaving service.

📞 **800-342-9647**

🌐 militaryonesource.mil

Wounded Warrior Project Resource Center

Free programs for post-9/11 wounded, ill or injured veterans and their families.

📞 **888-997-2586**
🌐 woundedwarriorproject.org

TAPS (Tragedy Assistance Program for Survivors)

24/7 helpline and free support for anyone grieving a military or veteran death.

📞 **800-959-8277**
🌐 taps.org

Give an Hour

Free counseling from volunteer licensed mental health professionals.

🌐 giveanhour.org

Hire Heroes USA

Free one-on-one career coaching for veterans and military spouses.

📞 **844-634-1520**
🌐 hireheroesusa.org

Kcounty.Media

Compiled by Kcounty.Media from the county and state veterans offices, the VA, the organizations themselves and Coeur d'Alene Press directories.

Know a free resource we missed, or a number that changed? Tell us at kcounty.media/corrections

kcounty.media